FAQs

We've put this document together to help answer any queries you might have about Ulster Bank Thrive. Should you have any questions that aren't answered below, please contact us at: ulsterbankthrive@nationalschoolspartnership.com

(1) What is happening to MoneySense and CareerSense?

Ulster Bank MoneySense and CareerSense are evolving into Ulster Bank Thrive – a new, flexible learning programme designed with teachers, for teachers. It brings together the best of both programmes rolled into one, packed with even more engaging real-world experiences, helping young people build money confidence and future skills.

(2) Why are you making this change?

We're making it easier and more flexible for educators to deliver financial and careers education by bringing all of our content into one user friendly website that is easily searchable. Not only that but Ulster Bank Thrive will empower young people to take control of their future by building confidence in money, career skills, and self-belief - helping them turn opportunities into action.

3 When will Ulster Bank Thrive launch?

Ulster Bank Thrive will be available from May 2025, replacing MoneySense and CareerSense, and we'll support you every step of the way.

4 Will I still be able to access MoneySense and CareerSense?

MoneySense and CareerSense will remain available until 12th May. We encourage you to explore the new website and see what's available. If there are any MoneySense or CareerSense resources that you planned to use this academic year and similar versions are not available on Ulster Bank Thrive, please get in touch and we can make sure you have access to these to avoid disrupting your lesson plans.

(5) What's different about Ulster Bank Thrive?

Ulster Bank Thrive builds on what you value about MoneySense and CareerSense, with more flexibility and ease of use by bringing everything together into one easily searchable website.

It offers:

- Bite-sized, adaptable resources Fit lessons into any schedule.
- Real-world learning Engaging examples and role models.
- Support for teachers Practical tools and lesson plans.
- A focus on confidence Helping young people feel future-ready.



(6) Do I need to sign up again?

If you're already a MoneySense or CareerSense user, we'll guide you through the transition. More details on how to access Ulster Bank Thrive will be shared via email closer to launch.

(7) Will the lesson content change?

Yes, we're refreshing and expanding our resources to make them more engaging and relevant for today's students. You'll see less static lesson plans that require lots of pre-reading and preparation, instead you'll see lots more flexible bite-sized content that you can curate to suit your needs.

8 How will this benefit my students?



Ulster Bank Thrive helps young people build confidence in managing money, making career choices, and preparing for their future. The resources are designed to be practical, relatable, and easy to use, ensuring students stay engaged learning through real-world experiences.

How can I get involved in shaping Ulster Bank Thrive?

If you'd like to share your feedback on the programme let us know by contacting us at ulsterbankthrive@nationalschoolspartnership.com

Can I share Ulster Bank Thrive with others?

Yes, we would love you to spread the word about Ulster Bank Thrive with fellow teachers, as well as youth clubs or parents and carers that might benefit from the content.

Tomorrow begins today



Volunteer workshops - FAQs

We're excited to share that we are evolving our in school colleague volunteer offering, creating even more impactful opportunities for our colleagues to support schools through our engaging new volunteer-led sessions and innovative Thrive Live events.

Ulster Bank Thrive will bring expert skills directly into your classrooms, supporting young people to turn possibilities into progress by building their financial confidence, career skills, and future readiness. To create an amazing experience for schools and students, we'll be testing out new sessions from April to June. During this time, we won't be taking any new bookings so we can perfect our approach for the big launch in September. We'll reach out once everything's ready, and we can't wait to join you back in the classroom with a fresh and exciting volunteer programme!

See the FAQs below for more information:

I'd planned to run a MoneySense session this/next term, is that not possible now?

If you've already booked a MoneySense workshop then that will go ahead but we're no longer taking future bookings.

What's happening from April to June with the new pilot volunteer offering?

Between April and June, we are running a pilot volunteer programme to define our new approach to volunteering. This pilot will temporarily replace our existing offering. We will use this period to test, learn, and refine our workshops, creating an even better, volunteer-led experience ready for full launch in September.

(3) Can we book new workshops during the pilot period (April-June)?

We will temporarily pause new bookings during this pilot period as we refine our new approach. However, don't worry you won't have to wait too long - we will re-open bookings at the start of Autumn term.

4 What are Ulster Bank Thrive Live events?



Ulster Bank Thrive Live events are interactive full-day sessions, that help young people turn possibilities into progress by building their financial confidence, developing their career skills, and helping them be future-ready. Scheduled for May and September, these workshops will connect students with bank colleagues to build financial confidence, develop career skills, and prepare for the future. We will test our approach to these events in May ready for launch from September this year with bookings opening for September events at the beginning of May.

Volunteer workshops - FAQs

Can our school participate in the pilot programme?

We are reaching out to schools in our network and will be in touch if you're within one of our key pilot catchment areas.

(6) How can we register our interest in workshops from September onwards?

Schools interested in scheduling workshops for September and beyond can register their interest when bookings re-open at the start of the Autumn term.

Who delivers these workshops?

Trained Ulster Bank Thrive Volunteers lead each session, sharing valuable insights from their personal and professional experiences.

How long is each workshop?

Each session typically lasts about 50 minutes, making it suitable for regular school scheduling.

$(\mathbf{9})$ Is there a cost involved for schools? $(\mathbf{\xi})$



No, these workshops are entirely free to schools.

What resources are needed from the school?

We request a suitable space equipped with a screen or projector. All other materials will be provided by our volunteers.

(11) Can we book more than one workshop?

Absolutely! We encourage multiple bookings to maximize impact across different classes or year groups.

(12) What happens after the workshop?

We will gather feedback to continuously refine our offering and ensure we meet your school's educational goals. Follow-up resources and support materials are also available for further learning.

For additional questions or information not covered above, please don't hesitate to contact us directly at thriveyouth@natwest.com

We're excited to partner with your school on this innovative educational journey!

